



KLEVIS KOLA FOUNDATION ACCOUNTS 2012 - 2013

Income statement for the year ended 30 Sept 2013

	2013	2012
Revenues		
Unrestricted donations	£22,014.12	£9,005.87
Restricted donations	£14,910.08	£22,043.63
Fundraising activities	£3,156.93	£0.00
Grants	£67,530.07	£88,384.92
Gift aid	£0.00	£317.78
Investment income	£26.70	£23.52
Events	£0.00	£10,454.05
Trading	£4,179.35	£1,575.00

Sponsorship	£0.00	£927.15
Other	£425.81	£1,775.18

Total revenue	£112,243.06	£134,507.10
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Expenses

Uncategorised	0.00	£1,409.97
Advocacy	£597.28	£769.14
ASC	£8,304.89	£6,956.76
Bank Charges	£45.00	£0.00
EO	£1,221.60	£3,583.83
Fundraising	£384.59	£1,382.71
IWCA	0.00	£2,642.73
Mentoring	£623.43	£148.55
Minibuses	£19,549.27	£19,569.98
Mother Tongue	£696.40	£0.00
Office	£15,406.58	£13,870.93
Outreach	£623.13	£599.43
Salary	£62,190.70	£44,350.34
Summer scheme	£5,643.58	£2,874.60
STAR FC	£1,616.00	£1,110.04
T&H	0.00	£3,718.23

Tuesday ESOL	0.00	£66.88
Women's CM	£2,913.33	£0.00
Women's CP	£3,248.75	£0.00
YC	£2,923.02	£2,897.30
Young Volunteers	£86.43	£0.00
Total expenses	£126,073.98	£105,951.42

Income over expenditure	-£13,830.92	£28,555.68
Total funds brought forward	£42,940.40	
Total funds carried forward	£29,109.48	

Balance sheet as at 30 September 2013

Current assets

Debtors	£696.40	£2,775.00
Cash at bank	£29,094.88	£42,940.40
	£29,791.28	£45,715.40

Creditors	-£2,049.84	£0.00
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Net current assets	£27,741.44	£45,715.40
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Total assets less current liabilities

£27,741.44

£45,715.40

Net assets

£27,741.44

£45,715.40

Annual Report 2013-2014



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Charity Overview

The Klevis Kola Foundation is an organisation rooted within the community around Tooting, South London. Working across four boroughs - Wandsworth, Merton, Lambeth and Croydon - the foundation offers practical support to people of refugee and asylum seeking background, helping them to play their full part in the community.

Arriving as a refugee in the UK can be a terrifying and dis-empowering experience. Difficulties with language, accessing services and overcoming prejudice are ever-present.

Klevis Kola exists to help refugees overcome those challenges, and to help them rebuild their lives at the centre of the community. Klevis Kola works closely with a number of organisations in south London to deliver services for refugees and asylum seekers, which include after-school and youth clubs, a mentoring programme, a women's coffee morning and cooking project and advocacy and outreach services.

Charity Details

Name

Klevis Kola Foundation. The Klevis Kola Foundation is a private limited company also registered as a charity with the Charity Commission of England and Wales.

Registered Company Number

6462487 (memorandum and articles of association incorporated 3rd January 2008)

Registered Charity Number

1124376 (registered on 6th June 2008)

Registered Address

29, Marlborough Road, Colliers Wood, London SW19 2HF

Principle Office (as of June 2014)

25, Blakenham Road, Tooting, London, SW17 8NE

Trustees

Christopher Hands, Jessica Thomas, Fatoumata Kone, Ladan Hall, Richard Smith, Shirley Hodgson, Katherine Harvey and Jennifer Barron. New trustees may be appointed by the directors in accordance with the provisions of the articles of the association.

Objects

1. To preserve and protect the physical and mental health of those seeking asylum and those granted refugee status and their dependants.
2. To provide facilities for recreation or other leisure time occupation with the object of improving the conditions of life of those persons who have need of such facilities by reason of their youth, age, infirmity or disablement, financial hardship or social and economic circumstances.
3. To advance the education of those seeking asylum and those granted refugee status and their dependants in need thereof so as to advance them in life and assist them to adapt within a new community.
4. To advance the education of the public in general about the issues relating to refugees and those seeking asylum.

Financial Information

In the year 1st October 2012 - 30th September 2013, the Klevis Kola Foundation received revenues of £112,243.06 and incurred expenses of £126,073.98.

The Klevis Kola Foundation has a reserves policy (approved April 2011) setting out a target range for reserves of 16%-20% of the charity's annual expenditure.

Funding

Approximately three fifths of the foundation's income in the year 1st October 2012-30th September 2013 was in the form of grants from trusts and foundations, with private donations and fundraising activities making up the remaining two fifths.

We very much appreciate the generosity of the private donors who fund the equivalent of a full-time staff salary, and those who continue to support us with both regular and one off donations. We also thank those who have supported us through organising or attending fundraising events big and small throughout the year, including our Big 10 fundraising dinner, which celebrated 10 years since the launch of the first KKF project.

Over the past year we are grateful to have been in receipt of grants from the Sir Walter St John Educational Charity, BBC Children in Need, the Joseph Ettedgui Charitable Foundation, the Henry Smith Charitable Trust, Help a Capital Child, the Jack Petchey Foundation, the Greggs Foundation, the Tudor Trust, the Santander Foundation, the Peter Minet Trust and Mazars Charitable Trust.

Team: Staff and Volunteers

The Klevis Kola Foundation's work is carried out by a small team of staff, including one full time member, who are supported by a number of voluntary interns and around 130 active community volunteers who give their time to the various projects.

Education Outreach Coordinator	Eleanor Brown
Advocacy and Outreach Coordinator	Anna Rudd
Project Support Officer	Sarah Sibley
Women's Project Coordinator	Andreja Mesaric
After School Club Coordinator and Project Support	Jenny Love
Projects and Volunteering Coordinator	Molly Abraham
Trustee and Child Protection Officer	Jessica Thomas
Chair of Trustees	Christopher Hands
Women's Cooking Project	Alexa Sidor, Hannah Massih, Katy Reynolds
Women's Coffee Morning	Dorsa Romasi, Swapna Dasgupta, Stefania Mancusi
Advocacy	Lisa Sulis, Fairia Ali, Rachael Dummigan, Ed Posnett, Mohamed Rashid and Ruksana Chowdhory
Outreach	Huw Illingworth, David Griffiths, Marion Marougi, Patrice Bulger and Ruksana Chowdhory
Fundraising and Marketing	Philippa Carr, Ghizlaine Ahmane, Amy Eglin, Harry Bentine, Nour Talli
Summer Scheme	Tom Reid
Volunteer Project Coordinator	Rebekah Palmer, Egle Banelyte, Kim Critchell
Student Placements	Blair Percival, Naomi Grace

View from the Chair

In 2013 the Klevis Kola Foundation celebrated ten years of running an after school club for refugee children in Tooting. A project that was imagined in 2002 by a group of four medical students on a visit to temporary accommodation for asylum seekers in Clapham has grown and changed and developed in many different ways. However the commitment to volunteering, making new connections and journeying with people in exile still underpins the work of the charity. The founding medical students from St George's, University of London, organised and ran a weekly after school club and English lessons for children and families in Gilmore House, on the north side of Clapham Common, beginning in 2003. The temporary accommodation for families seeking asylum has long since disappeared, but the after school club has continued every school term without a break, offering educational support and fun activities for refugee children from all over south-west London. Many young people have grown up with the club and now volunteer themselves at the activities. The charity has grown up too, and now offers an integrated panoply of services, staffed mainly by friendly volunteers, to welcome and support vulnerable refugees and their children.

The Klevis Kola Foundation was born from the vision and determination of students at St George's, and the charity's link with St George's is still strong, as students on community and psychiatry placements attended teaching sessions in the charity's offices on social support and refugee mental health. Individual students also spent five weeks with us working on five-week special study modules in refugee health. Our tenth anniversary also offered us the opportunity to review the charity's achievements in its life so far, and to look to the future. After a long process of in-depth consultation with our friends, staff and volunteers we have developed a detailed three-year strategy, with a focus on developing mental health support for refugee children, and specialist services for separated children. We have received an increasing number of referrals for separated children, and in 2014-2015 we will launch a new drop-in project at the weekend aimed at supporting

these young people whose arrival alone in the UK can be exceptionally isolating and frightening. We have also developed plans to improve and to enlarge our outreach and advocacy services, in partnership with committed volunteers, many of whom have a refugee experience.

2014 has brought more welcome change; this year we have been able to move into new offices at Derinton Road Community Centre, where we will also be able to host the majority of our projects. The new space is already making it easier to integrate the charity's different services, and the move has been welcomed by our clients and staff alike. Alongside the move, we have worked hard on a renaming and rebranding project that will be launched in the new academic year, and that we hope will allow us to reach out to even more people. We hope that you will visit us this year to see that while much has changed, the charity's ethos of working in partnership with refugees has remained the same, and continues to inspire new and important work.

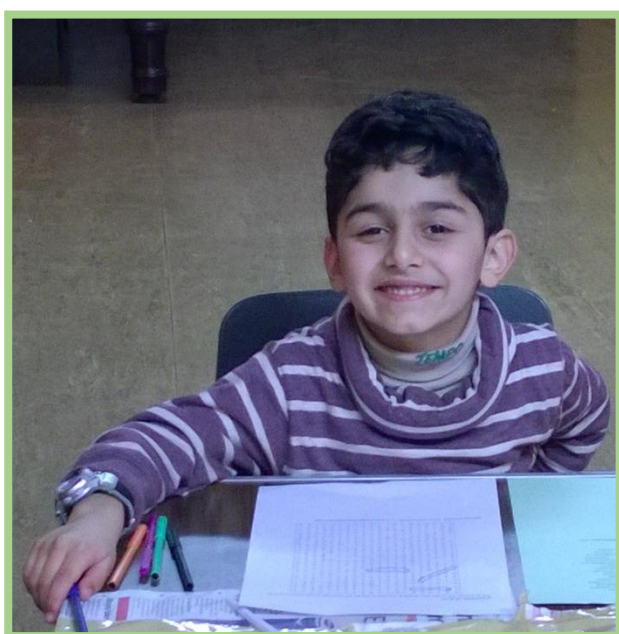
- Christopher Hands, Chair of Trustees



Projects

After School Club

Throughout the past year, the after school club has continued its work supporting primary school aged children from refugee backgrounds, with more than 50 children attending at some stage during the year and 36 children attending consistently. At the club, children have been able to take part in a range of fun activities, learn and experience new things, receive support from a highly motivated team of volunteers, and create their own network of friends.



A wide variety of activities have been on offer to children, ranging from cooking-up delicious concoctions and carrying out intriguing science experiments to playing team-building games and participating in a campaign for education for children across the world. There have also been opportunities to take part in exciting day trips for many of the children, including visiting The Horniman Museum and going swimming.

Sadly, as a result of changes to welfare provision, a number of families with children at club have been relocated outside of London during the year. However, extensive work was undertaken by our team to advocate on behalf of these families and to support them in successfully establishing themselves in their new location, for example, by linking them into similar projects elsewhere in the UK.

This year, by continuing to work in close collaboration with several local primary schools and maintaining referral links with social services and the refugee health team, we have been able to welcome 15 new

children into the club's safe, friendly environment. Building on this success, we are currently reaching out to a number of other local schools, as we aim to ensure that all children who might benefit from our services are able to access them. We are also undertaking a broad-ranging consultation with parents of children at the club, which will feed into our plans for the coming year.



As always, we would like to thank the amazing team of committed volunteers who work so hard to make the club run each week and who - taking the time to get to know each

child and thinking about how best to meet their needs - are so thoughtful in their approach to supporting all of the children.

Youth Club

"I hope we've loosened the restricted view of who we are and what we can be, we've communicated in harmony, we've got braver, we've realised we can"



Many of our young people are in the UK alone, making an asylum claim in their own right and living semi independently or with foster families. Several others have had long periods of separation from their family and have only recently joined their parents in London. All of the young people we support at youth club have common experiences of forced migration

including loss of friends and family and the need to adapt rapidly to an entirely new and unfamiliar country. Most of the young people arrived in the UK speaking very little or no English, several had never been to school before, and all have faced challenges in fitting in and making friends.

Youth club in numbers:

- 11 new referrals started attending during this period.
- Average attendance is 18 young people, with a total of 35 individuals attending throughout the year.
- 21% of attenders have been in the UK for a year or less, and a further 16% have been in the UK for under three years.
- 17% are unaccompanied and separated children.
- Countries of origin include: Afghanistan, Albania, Cote D'Ivoire, Democratic Republic of Congo, Eritrea, Ethiopia, North Korea, Pakistan, Somalia, Sudan, and Uganda.

Youth club is specifically set up to help young people begin to make friends, to develop their self-confidence, to speak English without fear of being laughed at, and to enjoy their time together. Groups at youth club have a strong emphasis on working on projects side by side: although volunteers are there to offer guidance, they are as much involved in projects as young people. There is an ethos of sharing. Young people can feel confident to ask questions, and for those who are still nervous it is possible to join in by being part of a group as we choose activities that lend themselves to non-verbal participation: cooking, music, craft, and science experiments are all perennially popular. We have also run a drama group, started to make a documentary about what it feels like to be new, and been on trips which were planned from start to finish by young people.

In conversations with young people about why they attend youth club some common themes emerge: all of them speak of having friends, some saying they made their first friends in London here; others have said it is a place where they feel at home; many

say it is a place where they can ask for help; and one said, *"this is the one thing I look forward to each week."* Youth club is a vitally important social opportunity to those who attend.

During the year, we have had three Jack Petchey awards, each granting the winner £200 to spend on activities or resources within youth club. We spent it on props and costumes for the drama group, a Christmas trip to the pantomime, and a table tennis table and bean bags for our new home at Derinton Road.

Thanks to FYC for hosting youth club over the last few years; thanks also to our highly skilled, motivated team of volunteers who come each week and make youth club such a fun, calm, enjoyable and creative place for everyone.

Mentoring

We have had 10 mentoring pairs throughout this year, with mentors supporting young people aged from 7 to 20 years.

"We meet every week. Sometimes we go out but mostly we just talk. She has become like my sister and it really helps to know she is there for me. I can tell her anything and I know I can trust her to listen or to give me good advice."

The scheme offers in-depth training and supervision for all mentors, and provides much needed support for children and young people. This year, pairs have worked on a wide range of activities together, including craft projects, sports, library visits, thinking about how to make friends, planning end of exam celebrations, and watching the football. For many of our pairs, one of the aims is to boost self-esteem through having the regular support of an adult who can listen, help with practical problems, and spend time developing a relationship and enjoying the company of their mentee.

This year we have recruited three new mentor supervisors, all highly skilled. They bring a wealth of mental health experience with them and are able to offer guidance to our mentors.

Summer Scheme

"My favourite part was swimming, we can never go swimming because we are too many (brothers and sisters) and there is not enough money."

"I made friends at Summer Scheme, friends that will stay when Summer Scheme ends."



Our 2013 Summer Scheme offered 9 full days of activities to 54 children and young people of refugee and asylum seeking background from across Lambeth, Merton, and Wandsworth boroughs. The Summer

Scheme aims to increase the confidence and self-esteem of refugee children through horizon broadening activities, whilst simultaneously developing their language and independent living skills. Alongside this, the Scheme gave children the opportunity to meet positive adult role models via the 30 volunteers that staffed the scheme.

Due to our high volunteer to child ratios (with 5 volunteers for every 9 children), each child was able to access and benefit from meaningful one to one interaction with positive role models. Forming great relationships and enjoying new experiences, the children had something positive to talk about when they went back to school.

Of the 54 children that attended the Summer Scheme, 15 had arrived in the UK within the last 12 months, and 2 within a month of the Summer Scheme commencing. For newcomers to the country, being welcomed and invited to participate in the Scheme helps foster a sense of belonging within the community, supporting what can be a tricky integration process. In evaluations of

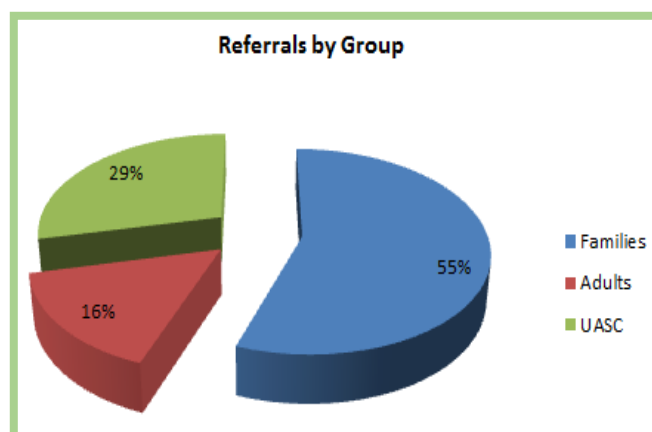
the Summer Scheme, all participants said they had had a great time and the most common request was for more days of Summer Scheme next year.



Advocacy

Prevention is better than cure. In the last 12 months, after wide consultation, the advocacy team are pleased to have agreed a project development plan that crystallises our intention to both support our beneficiaries on a day to day basis, whilst creating opportunities to gain

the knowledge and confidence to 'self-advocate' in future – watch out for our launch of D.I.Y Advocacy Workshops in Autumn 2014.



In line with our most recent strategic objectives the KKF Advocacy project is striving to create a service that:

- Responds effectively to the practical needs of individuals and families referred to KKF.
- Delivers targeted support and specialist casework to support vulnerable individuals to become fully independent, working closely with partner organisations across south-west London.
- Provides skills and knowledge-building opportunities for people of refugee background to feel more confident and able to advocate for themselves and their

communities in future.

- Promotes preventative action to avoid the recurrence of problems.

Advocacy in numbers:

- 669 advocacy appointments took place
- 138 people accessed those appointments (work is complex and takes on average 4 sessions/per person to move out of a crisis situation, often many more)
- 8 volunteers and 2 members of staff carried out this work
- As last year, people most commonly require support with benefits and housing.

Working towards these aims, we have recruited more volunteers; attended training sessions to increase knowledge within the team; formed and strengthened partnerships with other advice agencies in the borough; extended the number of hours available for advocacy support; and begun the long process of upgrading our case management

system. We also no longer operate on a drop in basis – we have found the quality of support we are able to offer is greatly enhanced by an appointment only system, although we always reserve capacity to respond to emergencies. In line with the values of KKF, our strength is in our emphasis on relationship building; We work long term with people to holistically address their issues. We aim to offer much more than an appointment slot.

Women's Coffee Morning

The coffee morning project provides a safe and welcoming space for refugee and asylum seeking women who are new to the UK, where they can meet people and make friends from the local community. These gatherings also offer an opportunity for women to practice their English through our informal ESOL classes, as well as learn other practical skills that help them settle into their new environment. Presentations by Klevis Kola facilitators and external speakers increase women's ability and confidence in accessing public

services such as job centres, GP practices and schools, and occasional exercise classes help the women keep fit as well as provide a fair bit of fun.

The coffee morning project underwent some major changes in 2013. In September, it moved from a fortnightly Saturday drop-in session to a weekly Tuesday session, run on a referral basis. Since these changes were made a total of 25 women from 8 countries have attended the project. Through better collaboration with the KKF outreach team, we have been able to develop clearer referral procedures and priority criteria which has resulted in a higher number of newly-arrived refugee women attending the project. Two other significant improvements to the project have been regular weekly ESOL classes and advocacy sessions delivered in collaboration with the advocacy team. We have also delivered workshops on domestic violence and on sexual health, topics that have not been addressed as part of the project in previous years. In addition to continuing with craft activities like sewing and knitting, we've introduced painting and other

art activities as well as dance workshops that allow women to engage regardless of their level of English. As in previous years, we have continued to offer a crèche facility that allows women to attend the sessions without having to worry about childcare arrangements.



Women's Cooking Project

"The project means so much to me, I used to be very stressed all the time, but since coming to cooking club I feel much more relaxed."

The cooking project allows women from different backgrounds to come together and take turns in sharing their cooking skills and recipes from their home countries. The project's goal is to build on the women's cooking skills and develop a catering

social enterprise that will generate income for the women and the charity as well as promote a positive image of refugees and contribute to intercultural exchange.



This year, the cooking project has continued to run weekly sessions that have been attended by 21 women from 10 African, Asian and Middle Eastern countries. In addition to sharing recipes, as they had in the first year of the project, women also underwent training in food hygiene with 8 of them gaining Food Hygiene Level 2 qualifications. Additional training sessions on budgeting, event planning and the basics of social enterprise were delivered as part of the weekly meetings. The meetings were also a chance for the women to input decisions about what happens within the project and plan its future steps.

The group is developing hands-on experience in catering at large-scale events. Our biggest success was the Big 10 Klevis Kola anniversary in November 2013, where the group cooked a three-course meal for 140 guests. In June 2014, the group began catering to events outside of Klevis Kola, under the name The Chickpea Sisters. Under this name, they catered for 160 people over two days at the Spark Festival in Hackney. The group also organised their own commercial event, using a supper club model that they plan to replicate in the future.

Outreach

Outreach underpins everything that we do. All of the people we support are visited when we hear about them and the outreach team will talk to referrers to find out exactly what support would be most useful. A team of seven people carry out the outreach work, aiming to build supportive, friendly relationships from the very beginning. We visit people at home or in a place that they are comfortable in- libraries, cafes and parks have all played their part.

F's story

I'm a young Somali lady. I came to UK without my family and without knowing anybody in the UK. Since I was running away from war, my only aim and my only goal was to be in safe place. I didn't really think of anything else. Then coming to UK became really scary and frightening.

It was hard understanding all the systems and being able to cope on my own. I didn't know or have knowledge of what are the things that's available for me and what choices I had. The most frightening thing was being young and alone in big city. I didn't know anybody except my social worker and my key worker. The time went by and I'm still alone and feeling down without having any idea. Until that time I didn't know about KKF. Then my previous key worker told me about KKF. I actually had no idea what they do. I just said 'What do I have to lose? Let me give it a try'.

Since that day KKF was been the best thing that happen to me so far.

Through KKF I learned everything and where I stand now I owe them after god they made my life a lot easier and I had access to education that I want.

It's been a year since I met them and my life is in place that I want and I'm looking forward to my

We continue to visit people if they are wary of attending activities or are facing a crisis. Many people have had very traumatic recent histories and do not yet feel able to join a group. They might also be nervous about their ability in English, or have a health problem which makes it difficult for them to come to activities. In these kinds of cases, we pair people with a visitor- someone who will help with English conversation, help them get to know the local area, understand letters, and help them to feel that they have someone to turn to if they need to. Regular visits help us to understand the challenges

people face and to ensure that there is a friendly face at groups if they do decide to come to activities.

The outreach team attends various network meetings with other refugee organisations, NHS health teams, local schools and colleges, welfare and advice services and youth services. Consequently, we are able to offer a wide range of services and have a large professional network to call on for advice.

Education Outreach

"Everyone has the right to education. Education shall be free...higher education shall be equally accessible to all on the basis of merit" - [Article 26, Universal Declaration of Human Rights]

The support provided by through Education Outreach is for refugee and asylum seeking young people aged between 11 and 19 years who are newly arrived, unaccompanied, and have experienced disruption to their education. We aim to support them to settle into the UK and to access appropriate education and

reach their potential. We help young people to develop confidence in English, to build the confidence and skills to live independently. We support them to understand their immigration status and what this means for their future. Most of the young people live in semi-independent shared housing; they have to adapt to living in a new country, learning English, attending full time education, keeping appointments with their social worker, cooking for themselves, and budgeting, all whilst waiting for a decision to be made on their asylum application.

30 new young people were referred this year. They have been offered a range of support and can take up whichever aspects they feel most meet their needs. We offer an informal ESOL class where they can develop their confidence in English, a study group, and individual support and liaison with other professionals who are helping them.

Notable achievements of Education Outreach:

Securing a place on a Prince's Trust course for someone who felt unable to go to college due to a lack of prior education, worries about her IT skills, and depression. She passed her course as well as gaining additional recognition, including certificates for 'overcoming educational adversity' and 'best communicator'.

Challenging a decision by children's services to move a young person out of a successful foster placement. After helping him to find a solicitor from Youth Legal, working together with his school and the Wandsworth Homeless Persons and Refugee Health Team, the decision to move was overturned. He is now able to remain where he is until he completes his A levels.

Matching 14 young people to tailor made one to one support

Children are housed in three different boroughs, Wandsworth, Lambeth and

Croydon. We work in partnership with social workers, foster carers, housing providers, schools and colleges to ensure that the best interests of the child are being met. We have attended 7 looked after child reviews, 6 college interviews, and provided letters of support for three asylum appeals. 13 young people have received advice about college courses.

It is a constant source of pride to see young people who have experienced so many challenges in their lives wanting to work hard, do well in their education, and create a positive future for themselves.

ESOL

Every Wednesday evening, teenagers are able to attend our ESOL class, run by volunteers Robyn and Becky. It is a popular session, with some close friendships emerging amongst the group. Up to 10 young people attend each week and enjoy discussing their week, playing word games, writing stories and having an informal session where there are no tests and everyone can do well.

Study Group

Study group runs once a week to offer dedicated homework help to secondary school age children. They can have help from volunteers or work together to help each other. We have a range of bilingual dictionaries to help people learn, and a selection of fiction so anyone who has no homework can read. Several children choose to come to our study group rather than go to provision at their school or college because it is a small, welcoming group where everyone can get help and can start to make friends. Up to 10 young people come each week, supported by each other and by a team of 4 volunteers.

Education Outreach, including study group, ESOL, and one to one support, has been funded by Sir Walter St John, a local education trust, for the past three years. We are very grateful for their generous support, and pleased to announce that they have agreed to fund this work for a further three years.

Adult ESOL

The adult ESOL class has been led by two committed volunteers throughout the year, Rashmi and Tanya. The class is responsive to the fluency levels, needs and interests of students and has covered writing a letter of complaint, vocabulary for going to the doctor's, or attending a parents' evening, and discussions about careers and qualifications. We are currently asking for feedback from adult learners about how they would like the class to run next year.

Accounts 2012-2013